



**'OHANA MARINES**  
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

# COMMUNITY DIRECTOR UPDATE

## FEBRUARY 1, 2025



### COMMUNITY NEWS & UPDATES

#### OMC Marine Maintenance Department: 2024 Performance Highlights

We're excited to share a summary of the OMC Marine Maintenance Department's performance in 2024, highlighting our ongoing commitment to providing dedicated and reliable support to our community. Below are the highlights of the service's work order completion metrics, ensuring that you are informed about the ongoing efforts to maintain and improve our facilities.

- **Emergency Work Orders:** 3,794 completed with an on-time response rate of 95.49%.
- **Urgent Work Orders:** 1,950 completed, with a strong on-time response rate of 98.06%.
- **Routine Work Orders:** 25,306 completed, with an on-time response rate of 95.87%.
- **Internal Work Orders:** 3,242 completed.

Overall, **34,292 work orders** were completed in 2024, with a **96.47% on-time response rate**.

We continue to focus on improving our efficiency and ensuring timely resolutions. Thank you for your ongoing support!

### UPCOMING COMMUNITY EVENTS - WE LOVE OUR RESIDENTS EVENTS

#### WEEKLY PHOTO CONTEST



Date: All February  
Location: Online  
Post a photo, tag us, and use the weekly hashtag to enter our raffle! Winners announced every Friday.

#### FIND THE CUPID STITCH



Date: All February  
Location: ???  
Cupid Stitch is hiding weekly! Find him, snap a photo, tag us, and bring him to the RSO to claim your prize!

#### GUESS HOW MANY HEARTS JAR



Date: All February  
Location: Leasing Office  
Guess how many hearts are in the jar! Submit your guess by Feb. 28th for a chance to win an exciting prize.

#### OHANA POTLUCK & COOKBOOK GATHERING



Date: February 27th  
Location: Waikulu CC  
Join us for a community potluck! Bring your favorite dish to share and enjoy food with your neighbors from 5-7 PM.

## MAINTENANCE

Enhancing energy efficiency in your Ohana Marine home during February 2025 not only contributes to environmental sustainability but also aligns with the Marine Corps' energy conservation goals. Here are practical steps to reduce energy consumption:

### 1. Thermostat Management:

- **Optimal Settings:** Maintain indoor temperatures at 74°F in Hawaii for best practice. Each degree below this can increase energy consumption by approximately 3%.
- **Nighttime Adjustments:** Raise the thermostat by 7–10°F while sleeping or when away from home to potentially save up to 10% on energy costs.

### 2. Appliance and Lighting Usage:

- **Unplug Idle Devices:** Disconnect appliances and electronics when not in use to prevent "phantom" energy consumption, which can add up over time.
- **LED Lighting:** Replace your high-efficiency LED lights for free at self-help to reduce electricity by ensuring correct wattage is being used for your fixtures.

## RESIDENT FEEDBACK ★★★★★

Thank you for taking the time out of your busy day to recognize our fantastic team! It's noticed and appreciated. We make sure they hear all about it! Mahalo Nui Loa

**"Hunt has always been fantastic at repairing and performing maintenance in a timely manner since I've lived here. I'm extremely pleased with the service, the staff, and the professional employees they have."**

**"Anytime I have a maintenance issue, you guys are amazing when it comes to timelines and completing the work order. I am impressed and grateful for your maintenance department."**

## UPCOMING LOCAL EVENTS

### Kailua Night Market

Date: February 15th

Location: 340 Ulunui St, Kailua

Join us for a fun-filled evening from 5:00 PM – 9:00 PM! Enjoy family-friendly activities, local arts and crafts, food booths, and entertainment. Best of all, it's free! Don't miss out on the festivities!



### Buffalo's Big Board Surfing Classic

Date: February 15th – February 23

Location: Makaha Surfing Beach, Oahu, Hawaii

The Buffalo Bills Big Board Contest in Makaha is a fun-filled surf competition featuring unique events like the SUPsquatch, where teams ride oversized boards, and entertaining tandem performances.



## TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Hana Like	Biweekly Recycling				Trash
Pa Honua	Biweekly Recycling				Trash
Camp Smith	Biweekly Recycling			Trash	
Manana	Biweekly Recycling			Trash	
Waikulu	Biweekly Recycling	Trash			
Hawaii Loa	Biweekly Recycling	Trash			
Kapoho	Biweekly Recycling	Trash			
Heleloa	Biweekly Recycling	Trash			
Mololani	Biweekly Recycling		Trash		
Kaluapuni (Pond Rd)	Biweekly Recycling		Trash		
Nani Ulupau	Biweekly Recycling		Trash		
Ulupau	Biweekly Recycling		Trash		
Mokolea (Maxam Rd)	Biweekly Recycling		Trash		

**\*For bulk trash pick-up, please schedule with your Resident Services Office**

### Leasing Office Contact Information

-  (808) 470-5400 Opt. 1
-  HawaiiLeasing@HuntCompanies.com
-  OhanaMarineCorpsCommunities.com



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.


#### Community Director

Vacant



#### Director of Operations

Gus Zimmer

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