



'OHANA MARINES
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

COMMUNITY DIRECTOR UPDATE

DECEMBER 1, 2024



COMMUNITY NEWS & UPDATES

Our mission is to continuously improve housing at Marine Corps Base Hawaii, with a focus on providing a clean, comfortable, and safe community for our military service members. We deeply value our residents and are committed to enhancing their living experience. In line with this commitment, we are excited to introduce **Gus Zimmer** as our new **Director of Operations**. Gus has lived on the island for the past five years and has extensive experience with Hunt Development Group. He is eager to implement his vision for OMC Marine housing. Gus's initiatives will focus on enhancing the resident experience by streamlining maintenance services and response times, identifying opportunities for greater efficiency and consistency within Resident Service Offices, and improving communication with residents and stakeholders. We look forward to the positive changes Gus will bring to our community!

MAINTENANCE

Maintaining beautiful, well-kept landscaping in our communities is a priority for us, and we recognize the scale of this important task. To ensure that our landscaping is consistently clean and up to standard, OMC has introduced a new role: Landscape Director. This position will be dedicated to overseeing our landscaping contractors, ensuring they meet their contractual obligations and perform work that aligns with our quality standards. We are excited about the positive changes this new role will bring and look forward to the continued improvement of our community's landscaping.

UPCOMING COMMUNITY EVENTS

WINTER WONDERLAND MARKET



Date: December 6th
Location: Mololani RSO
Come shop our own residents' goods and treats for sale. Bring your little ones for a Hawaiian Snowball Fight! Beginning at 6:00 PM.

PUFFS OF JOY!



Date: January 2nd
Location: RSOs and Leasing
Join your RSO or Leasing Office for National Cream Puff Day. Come pick up some puffs of delicious joy!

MAINTENANCE TIPS

At Marine Corps Base Hawaii, we take great pride in maintaining our 2,576 homes and common areas to ensure they are well-kept for future generations of military families. When you accept your home offer, you are agreeing to accept the property in its current condition, with the fixtures provided.

If you wish to make any physical modifications to your home, landscaping, or exterior, you must first obtain written approval from your RSO. All requests will be reviewed in accordance with the Universal Lease Agreement, the Marine Community Handbook, and base orders issued by Command.

If modifications are made without prior approval, your RSO will work with you to address the situation. You may be asked to submit a request for approval or to restore the property to its original condition. The decision to approve modifications is at the discretion of OMC, and this includes changes to the exterior appearance and landscaping of your home.

For guidance on maintaining your home and yard, always refer to the Marine Community Handbook and your lease contract. If you have any questions or need assistance, please don't hesitate to contact your RSO. We're here to help!

RESIDENT FEEDBACK

Did you receive excellent service from a Resident Service Specialist or Maintenance Technician? Was your issue resolved quickly and to your satisfaction? Our team works hard to provide the best possible service, and we'd love to hear about your positive experience!

Keep an eye out for Satisfacts Surveys—your feedback means the world to us and helps us continue to improve. Thank you for sharing your thoughts!

UPCOMING LOCAL EVENTS

Kaneohe Christmas Parade

Date: December 7th

Location: Windward Mall, Kaneohe

Mele Kalikimaka - family fun on the windward side! Bring your family to enjoy a festive Holiday Parade. 9 am, Saturday December 7th, 2024.



Kailua Town Holiday 'Sip and Shop'

Date: December 12th

Location: Lau Hala Shops Lobby

Skip the mall and shop small from 4:30pm to 7:30 pm shop small businesses in Kailua Town.



TRASH & RECYCLING SCHEDULE

NEIGHBORHOOD	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Hana Like	Biweekly Recycling				Trash
Pa Honua	Biweekly Recycling				Trash
Camp Smith	Biweekly Recycling			Trash	
Manana	Biweekly Recycling			Trash	
Waikulu	Biweekly Recycling	Trash			
Hawaii Loa	Biweekly Recycling	Trash			
Kapoho	Biweekly Recycling	Trash			
Heleloa	Biweekly Recycling	Trash			
Mololani	Biweekly Recycling		Trash		
Kaluapuni (Pond Rd)	Biweekly Recycling		Trash		
Nani Ulupau	Biweekly Recycling		Trash		
Ulupau	Biweekly Recycling		Trash		
Mokolea (Maxam Rd)	Biweekly Recycling		Trash		

***For bulk trash pick-up, please schedule with your Resident Services Office**

Leasing Office Contact Information

-  (808) 470-5400 Opt. 1
-  HawaiiLeasing@HuntCompanies.com
-  OhanaMarineCorpsCommunities.com



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Leslie Smith
 Leslie.Smith@HuntCompanies.com

Director of Operations
Gus Zimmer
 Gus.Zimmer@HuntCompanies.com